

Kingston, Jamaica - January 13, 2021

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NCB FINANCIAL GROUP LIMITED PUBLISHES ELECTRONIC 2020 ANNUAL REPORT

To our valued shareholders,

As we continue to observe health and safety protocols consequent on the onset of the COVID-19 pandemic, NCB Financial Group Limited has made adjustments to the hosting of its Annual General Meeting (AGM) and distribution of its Annual Report for 2020.

Having obtained permission from the Supreme Court of Judicature of Jamaica, shareholders will be able to attend and participate in the AGM via live streaming (as well as in person, but subject to restrictions based on the need for health and safety protocols to be observed).

Additionally, as we pursue our environmentally conscious efforts to reduce the use of paper, the Notice of the AGM, Form of Proxy and Annual Report have been published in pdf format and are accessible for viewing and downloading on the following websites:

- NCB Financial Group Limited at https://www.myncb.com/Investor-Relations/Reports/Annual-Reports
- the Jamaica Stock Exchange at https://www.jamstockex.com/?tag=ncbfg&category_name=annual-reports
- the Trinidad & Tobago Stock Exchange at https://www.stockex.co.tt/manage-stock/ncbfg/

You will need to have Adobe Acrobat Reader on your electronic device to open the documents. If you do not have that application, you can download it from http://get.adobe.com/reader where it is currently available free of cost.

We encourage you to send an e-mail to our Registrar, the Jamaica Central Securities Depository Limited, at jcsdrs@jamstockex.com requesting that we send our Annual Reports and other documentation to you by e-mail in the future. This will better facilitate your receiving information and documents from us in a timely manner.

Details related to online participation will soon be available on each of the three previously mentioned websites, on our social media channels and (for persons who have notified our Registrar) by e-mail.

Yours truly,

Dave L. Garcia Corporate Secretary ~~~~~~~~~

About NCB Financial Group

NCB Financial Group Limited was incorporated in April 2016 to be licensed under the Banking Services Act as the financial holding company for National Commercial Bank Jamaica Limited ("NCBJ"). The NCB Group is the largest and most profitable financial services group in Jamaica, with roots dating back to 1837. Through the bank (NCBJ) and the Group's wealth management, life and general insurance, and offshore banking subsidiaries, the NCB Group provides a wide array of financial products and services to meet the needs of individual and business clients. The NCB Group includes NCBJ, NCB Capital Markets Limited and its subsidiaries in Barbados and Cayman, NCB Insurance Agency and Fund Managers Limited, NCB (Cayman) Limited, Clarien Group Limited and its subsidiaries in Bermuda, Guardian Holdings Limited and its subsidiaries as well as NCB Global Finance Limited in Trinidad and Tobago.

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